

## To our guests

# ! What hosts are working on

We are taking measures against colds and infectious diseases.

- We routinely check the health of our staff (body temperature, cold symptoms, etc.) to make sure there is nothing wrong with their physical condition. If they are not feeling well, they are asked to stay home.
- We installed disinfectant solution dispensers and frequently perform hand sanitizing.
- We wear masks when guiding through the traditional crafts' experience and observation.
- We sanitize shared tools before and after using them.
- During meals, we will provide a seating layout to prevent droplet infection.
- When many people need to be in the same space, such as in a car or room, frequent ventilation is provided.
- Desks, chairs, handrails, and other areas that are touched by many people are disinfected on a regular basis.
- With a focus on practicing "the new lifestyle," each employee is working to prevent infection in the workplace and in daily life.
- Please acknowledge that, in order to reduce the frequency of spoken explanations, some explanations will be given via video or leaflet during the tour.

— We are working on measures to prevent infectious diseases. —



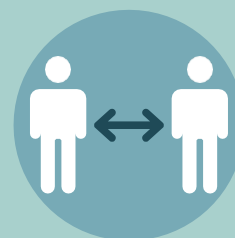
Monitoring the staff's health



Hand sanitizing



Wearing a mask



Maintain physical distance



Proper ventilation